

## AERO<sub>2</sub> SERIES

The instructions contained in this document will help you properly prepare your Cold Jet equipment for return shipping. Please follow the enclosed steps carefully to ensure safe shipping for the equipment and to also avoid charges for cleaning or damage to equipment not shipped properly.

**NOTE: PROVIDED SKID MUST BE RETURNED OR CHARGE FOR SKID WILL BE IMPOSED.**

### 1. Hose and accessory removal

You are responsible for appropriate hose and accessory disassembly.

Please:

- Disconnect and remove all hoses and cables from machine.
- Remove applicator from hose.
- Remove nozzle from applicator.
- Wrap power/electrical cables securely around the cord hanger on the machine.



### 2. Cleaning

You are responsible for cleaning waste (caused by your usage) from the machine and all accessories.

Please:

- Clean all dirt, grease, and contaminants from machine.
- Clean all dirt, grease, and contaminants from hoses, nozzles, and applicator.
- Do NOT use corrosive cleaners or solvents.

## 3. Securing machine to pallet

**The original shipping pallet must be kept and used to send your machine back to Cold Jet. The original Aero<sub>2</sub> box must also be placed over your machine.**

You are responsible for appropriately securing (banding) the dry ice blasting machine to the shipping pallet.

Please:

- Use the pallet skid provided by Cold Jet for shipping. **If the skid provided by Cold Jet is not returned, the cost of the skid will be applied/ billed to your account.**
- Band the machine to the pallet using two bands.
- Place machine (wheels) between wooden boards
- Route the bands from side to side with one in front of the handle and one over the lid of the machine.



## 4. Secure all items together on pallet

You are responsible for appropriately securing the accessories for shipment.

Please:

- Shrink wrap hoses and accessories together and then shrink wrap to the machine to secure entire shipment of all items.
- Place the Aero<sub>2</sub> box over the machine and secure by shrink wrapping.



## 5. Ship to Cold Jet

After completing steps 1-4, your equipment should be ready for shipment to Cold Jet.

Please refer to [www.coldjet.com/returns](http://www.coldjet.com/returns) for shipping instructions.

- **Please note:** If these instructions are not followed, charges will be applied for damages that occur during shipping. Charges will also be applied for any cleaning necessary if machines are not returned in the condition they were delivered.

## Customer support

If you have any questions, please contact Cold Jet Customer Service at:

**Phone: +1 800-777-9101**

**Email: [service@coldjet.com](mailto:service@coldjet.com)**