

23 February 2024

## **Change of Address Notice**

Dear Valued Customer,

We hope this letter finds you well. We are delighted to share some exciting news with you.

Cold Jet is moving down the street to a new state-of-the-art facility to accommodate our exponential growth and provide an even better experience for our valued customers.

Our new mailing address is:

## Cold Jet, LLC Global Headquarters 6283 Tri Ridge Boulevard, Suite 100 Loveland, OH 45140

The new facility will combine our two Cincinnati facilities and will be the central hub for our headquarters, manufacturing, and production operations. This move is a significant step forward in our commitment to excellence, enabling us to streamline processes, enhance product demonstrations, and foster a world-class working environment Key benefits of our new facility include:

**Centralized Operations:** Having all our functions under one roof allows for more efficient collaboration and communication, ensuring a seamless experience for our customers.

**Enhanced Customer Engagement:** The company headquarters will now serve as a prime location for product demonstrations, providing you with an opportunity to experience our cutting-edge solutions firsthand in our new showroom.

**Capacity for Growth:** The new facility is designed to accommodate our growth and reaffirms our dedication to meeting the increasing demands of our valued customers.

We plan to initiate the relocation process starting March 1, 2024. As such, <u>our ability to ship will</u> <u>be severely restricted between March 1<sup>st</sup> through March 8<sup>th</sup></u>. We assure you that we are taking every necessary step to minimize any potential disruptions to our service.

If you have any questions or concerns regarding the relocation, please do not hesitate to reach out to your designated Cold Jet contact. We value your partnership and look forward to continuing to serve you from our new and improved facility.

Warm regards,

Cold Jet