

Cold Jet **CONNECT** Service Agreements

CONNECT BASIC * Included with ALL Cold Jet Equipment



MACHINE DOCUMENTATION AT YOUR FINGERTIPS

- + Operator Manuals
- + Parts & Accessory Catalog



MACHINE & APPLICATION TRAINING

- + Videos On-Demand



SERVICE & SUPPORT ANYWHERE

- + Standard 1 Year Warranty

CONNECT ANALYTICS * Smart (IoT Enabled) Blasters ONLY



IoT DATA & REMOTE SUPPORT

- + Machine Utilization & Dry Ice Usage / Feed Rates
- + Pre-Configured & Custom Job Reporting

- + Historical Service Records & Maintenance Notifications
- + Remote Support Capabilities



FLEET MANAGEMENT

- + Remote management for 3 or more machines. *Additional fees apply, contact sales

CONNECT CARE * BOTH Smart & Standard Blasters



CARE ASSURANCE

- + Additional Year of Standard Manufacturer Warranty (Renew for up to 3 Years Total)



ONSITE PREVENTATIVE MAINTENANCE

- + Performed by Certified Cold Jet Technician
- + One Annual Onsite Service Call



REMOTE ASSISTANCE PLATFORM

- + Certified Cold Jet Technicians on call
- + Mobile App with Augmented Reality (AR) for Instant Performance & Technical Support



CONNECT ENTERPRISE * Smart (IoT Enabled) Blasters ONLY

Get the most out of your smart dry ice blasting equipment by combining both **CONNECT ANALYTICS** and **CONNECT CARE**.



- + Data. Information. Insights.
- + Comprehensive Customer Care

CONNECT CUSTOM

- + Custom Service Agreements Available Upon Request

- + Tailored Solutions To Meet Your Needs