

#### SERVICE AGREEMENTS

#### CONNECT BASIC \* Included with ALL Cold Jet Equipment



## Machine Documentation at your Fingertips

+ Operator Manuals

+ Parts & Accessory Catalog



## Machine & Application Training



#### Service & Support Anywhere

+ Standard 1 Year Warranty

#### CONNECT ANALYTICS \* Included with Smart Blasters



# 🤤 IoT Data & Remote Support

- + Data. Information. Insights.
- + Machine Utilization & Dry Ice Usage / Feed Rates
- + Pre-Configured & Custom Job Reporting
- + Historical Service Records & Maintenance Notifications
- + Remote Support Capabilities

FLEET MANAGEMENT - Remote management for up to 3 or more IoT enabled machines.

Add our most comprehensive Customer Care Agreement

#### CONNECT CARE

\* Standard Blasters ONLY



## Care Assurance

+ Additional Year of Standard Manufacturer Warranty (Renew for up to 3 Years Total)



#### Onsite Preventative Maintenance

- + Performed by Certified Cold Jet Technician
- + One Annual Onsite Service Call

## ) Remote Assistance

+ Certified Cold Jet Technicians Accessible Via Phone, Messenger, or Video Call



#### **CONNECT** ENTERPRISE

\* IoT Enabled Blasters ONLY



#### Care Assurance

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