

Cold Jet. **CONNECT**

GET SMART. WORK SMARTER.

Enhance productivity through an unrivaled intelligence,
customer service and support platform



Data. Information. Insights. The keys to your success.

OUR CONNECTION TO YOU. YOUR CONNECTION TO SUCCESS.



Smart Dry Ice Blasters IoT-enabled

Aero2 PCS® 60 | Aero2 PLT® 60 | i3® MicroClean™ 2



Standard Dry Ice Blasters

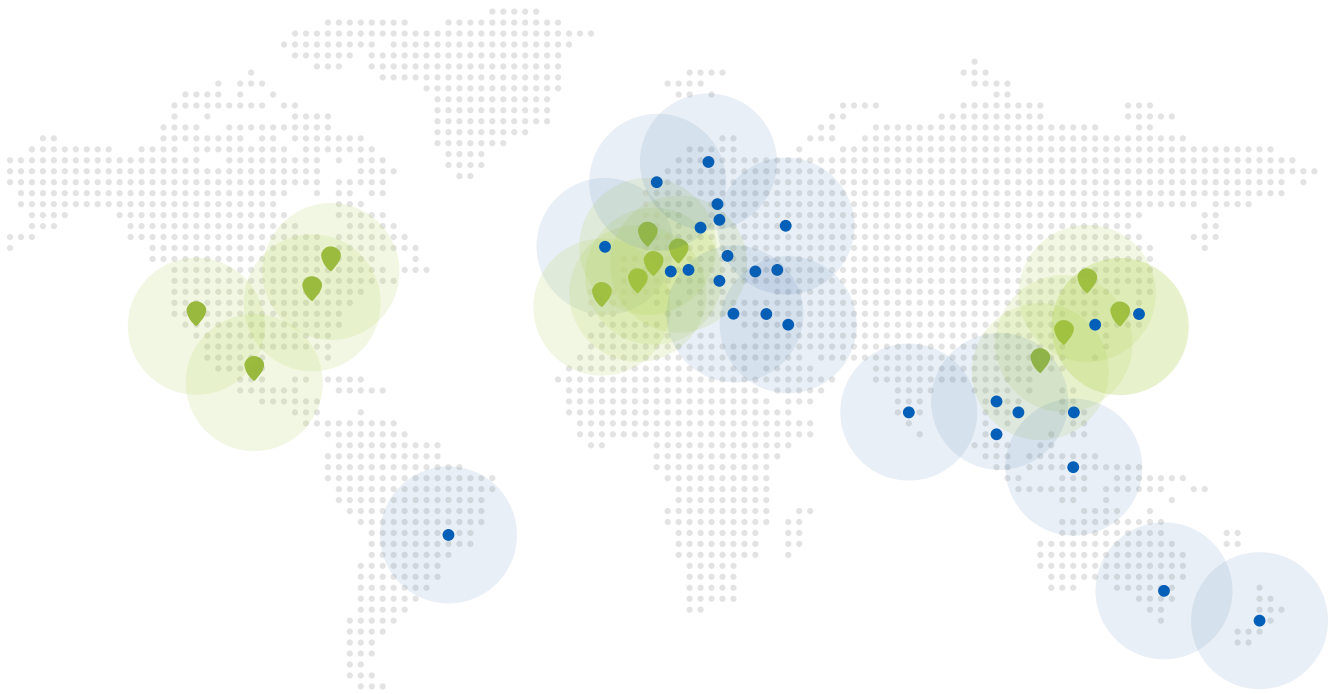
Aero® Series | i3 MicroClean® | SDI Select™ 60
Elite 20 & Xcel 6



Cold Jet CONNECT introduces Industry 4.0 capabilities to our portfolio of dry ice technologies, providing you with a clear view of the data you need to make decisions that will accelerate your return on investment and profitability through increased machine efficiency and uptime.

Cold Jet CONNECT enables tracking and support of your installed fleet of Cold Jet equipment and helps you understand, control, delegate and orchestrate your daily business without us needing to be physically present.

Advancing dry ice technologies is what we do best. Cold Jet CONNECT offers actionable insights so you can focus on what you do best.



Always close with 13 global service centers

Learn more at coldjet.com



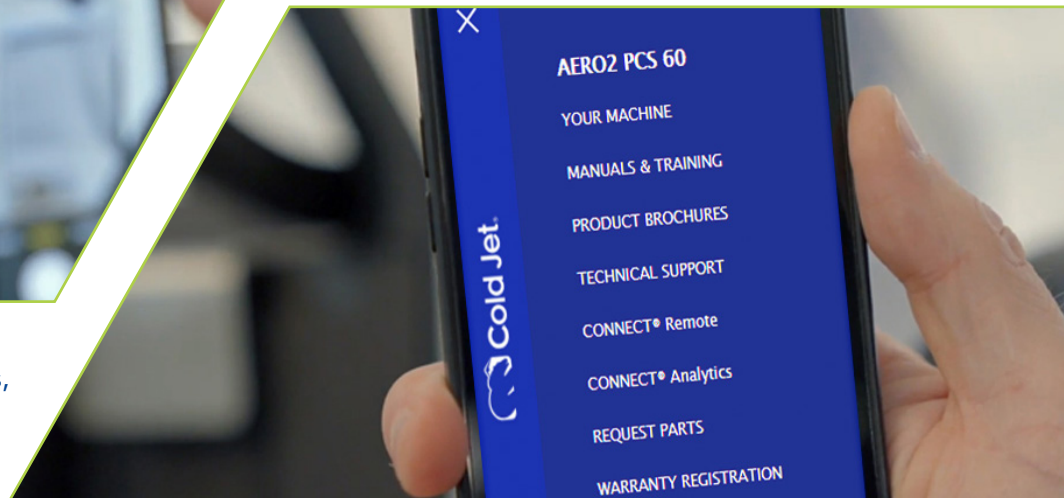
PROTECTING YOUR INVESTMENTS FOR THE LONG HAUL

Preserving the integrity of your machines is of paramount importance to maintaining their superiority. Cold Jet CONNECT is available for our entire portfolio of dry ice technologies and ensures that your investment retains its quality and high performance throughout its life span.



Access documentation, support services,
machine analytics and more >>

<< Locate and scan your machine's
QR code with your smartphone



EASILY ACCESS MACHINE DOCUMENTATION



OPERATOR
MANUALS



TRAINING
VIDEOS



PRODUCT
DOCUMENTATION



PHONE



INTEGRATED
CHAT



SERVICE REQUEST
FORM

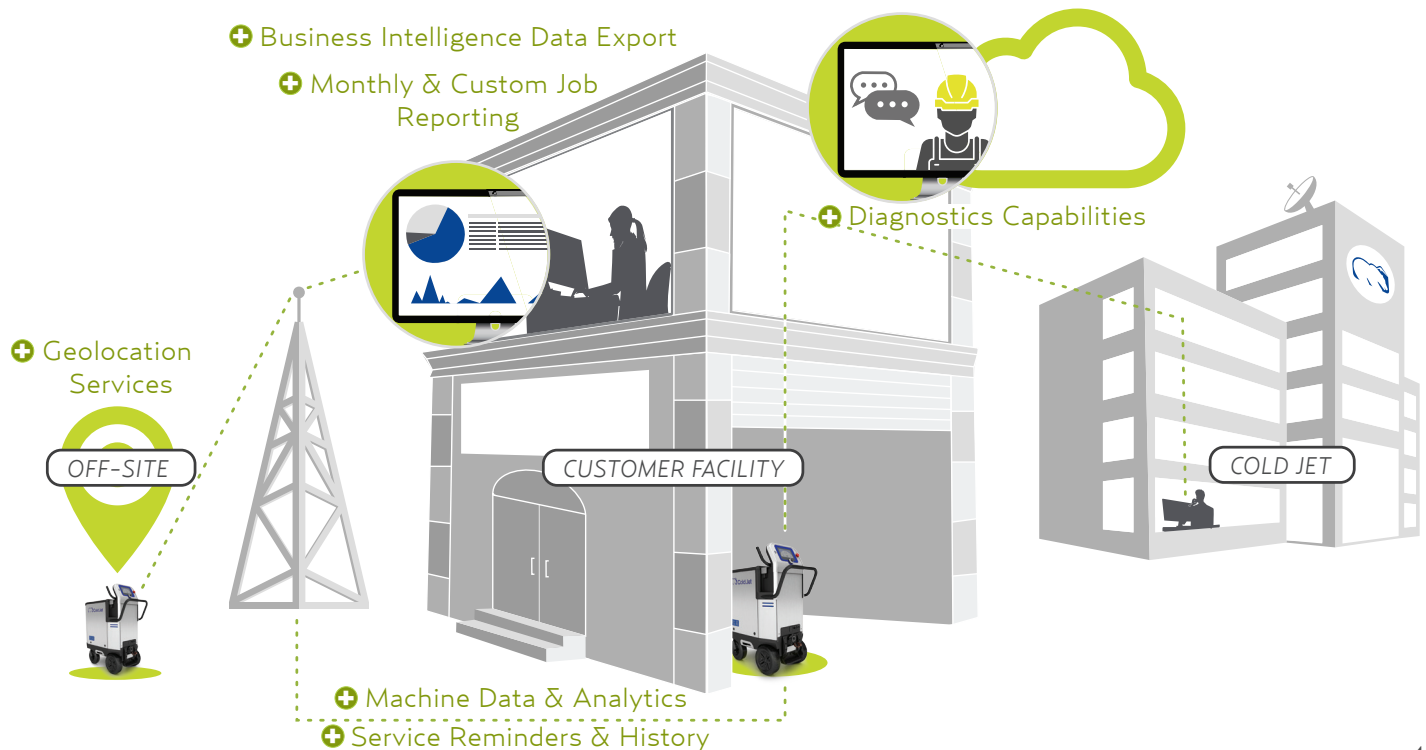
DIRECT ACCESS TO COLD JET CUSTOMER SERVICE VIA:



CONNECT ANALYTICS

Includes all Cold Jet CONNECT Basic features

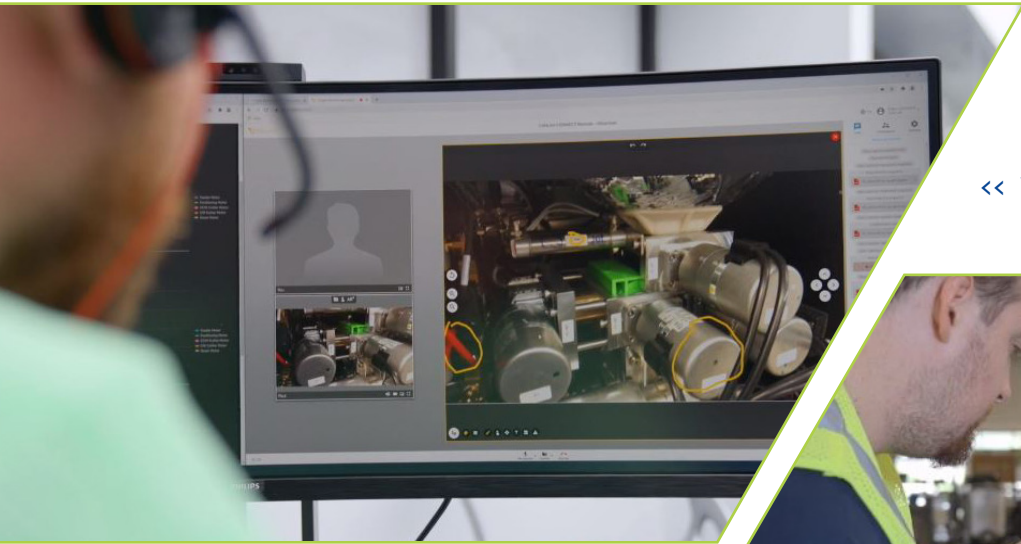
MACHINE DATA & ANALYTICS





Includes all Cold Jet CONNECT features +

WARRANTY & REMOTE SUPPORT



<< Virtual access to Cold Jet technical experts

Enhanced troubleshooting and
guided repair or service >>



EXTENDED SERVICE
HOURS



FIRST RESPONSE



VIRTUAL GUIDED
REPAIR



CONNECT ENTERPRISE

ALL Cold Jet CONNECT tiers in one platform

OUR CONNECTION TO YOU.
YOUR CONNECTION TO SUCCESS.

Cold Jet **CONNECT** Service Agreements

CONNECT BASIC * Included with ALL Cold Jet Equipment

MACHINE DOCUMENTATION AT YOUR FINGERTIPS

- + Operator Manuals
- + Parts & Accessory Catalog



MACHINE & APPLICATION TRAINING

- + Videos On-Demand



SERVICE & SUPPORT ANYWHERE

- + Standard 1 Year Warranty

CONNECT ANALYTICS * Smart (IoT Enabled) Blasters ONLY

IoT DATA & REMOTE SUPPORT

- + Machine Utilization & Dry Ice Usage / Feed Rates
- + Pre-Configured & Custom Job Reporting
- + Historical Service Records & Maintenance Notifications
- + Remote Support Capabilities

FLEET MANAGEMENT

- + Remote management for 3 or more machines. *Additional fees apply, contact sales



CONNECT CARE * BOTH Smart & Standard Blasters

CARE ASSURANCE

- + Additional Year of Standard Manufacturer Warranty (Renew for up to 3 Years Total)

ONSITE PREVENTATIVE MAINTENANCE

- + Performed by Certified Cold Jet Technician
- + One Annual Onsite Service Call



REMOTE ASSISTANCE PLATFORM

- + Certified Cold Jet Technicians on call
- + Mobile App with Augmented Reality (AR) for Instant Performance & Technical Support



CONNECT ENTERPRISE * Smart (IoT Enabled) Blasters ONLY

Get the most out of your smart dry ice blasting equipment by combining both

CONNECT ANALYTICS and **CONNECT CARE**.

- + Data. Information. Insights.
- + Comprehensive Customer Care



CONNECT CUSTOM

- + Custom Service Agreements Available Upon Request

- + Tailored Solutions To Meet Your Needs



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LOVELAND OHIO 45140

learn more at coldjet.com